

Puppy Jake Foundation (“Puppy Jake,” “PJE,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy explains how we collect, use, and protect personal information provided to us through our website, forms, phone calls, text messaging, email, program participation, event registration, volunteer inquiries, donations, or other interactions with our organization.

Information We Collect

We may collect personal information that you voluntarily provide to us, including your name, phone number, email address, mailing address, and other information necessary to respond to an inquiry, provide services, coordinate programs, process registrations or donations, communicate with volunteers and supporters, or otherwise fulfill your request.

Information may be collected when you:

- Complete a form on our website
- Request services or information
- Register for a program or event
- Volunteer or inquire about volunteer opportunities
- Make a donation
- Contact us by phone, email, or through our website
- Opt in to receive text messages or other communications

How We Use Your Information

We may use the information you provide to:

- Respond to questions and requests
- Provide or coordinate services
- Communicate regarding programs, services, events, appointments, volunteer opportunities, or other organizational activities
- Send reminders, confirmations, notifications, and updates
- Process donations or registrations
- Provide customer or client support
- Maintain and improve our programs and operations
- Meet applicable legal, regulatory, reporting, and recordkeeping requirements

Sharing and Protection of Information

We do not sell personal information.

Information may be shared with service providers or other parties when reasonably necessary to operate our organization, provide requested services, process transactions, comply with legal requirements, or protect the rights and safety of Puppy Jake and those we serve.

Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We take reasonable administrative and technical measures to protect personal information from unauthorized access, disclosure, alteration, or misuse.

SMS Terms

By opting in to receive SMS/text messages from **Puppy Jake Foundation**, you consent to receive text messages at the mobile number you provide.

Depending on your relationship with Puppy Jake, messages may include program or service information, appointment or service notifications, reminders, follow-ups, event information, volunteer communications, organizational updates, or other communications related to your interaction with Puppy Jake.

Message frequency may vary. Message and data rates may apply.

Consent to receive text messages is not required to receive services from Puppy Jake unless text messaging is necessary to fulfill a specific request you initiate.

How to Opt Out

You can cancel SMS messages at any time by replying **STOP** to a message from us.

After you send **STOP**, we may send you a text message confirming that you have been unsubscribed.

After this confirmation, you will no longer receive SMS messages from that messaging program unless you opt in again.

If you wish to be removed from receiving future text communications, you can opt out by texting STOP.

If you later wish to receive text messages again, you may opt in again using an available Puppy Jake sign-up or consent method.

Help

If you experience issues with our messaging program, reply **HELP** for assistance or contact Puppy Jake Foundation directly using the contact information provided below.

Wireless Carrier and Messaging Disclosures

Carriers are not liable for delayed or undelivered messages.

Message and data rates may apply for messages sent to you from us and for messages you send to us. Message frequency may vary. If you have questions regarding your text messaging or data plan, please contact your wireless provider.

Privacy and SMS Consent

Your decision to consent to text messaging is voluntary. SMS consent is collected separately from consent to receive other types of communications.

Text messaging originator opt-in data and consent will not be shared with third parties.

Contact Us

For questions regarding this Privacy Policy, SMS communications, or our privacy practices, please contact:

Puppy Jake Foundation

Phone: [515.210.3052](tel:515.210.3052)

Email: lisa@puppyjakefoundation.org

Website: puppyjakefoundation.org